

To learn more about
the Vertical[®] SBX IP[™]
go to www.sbxip.com



Vertical Communications, Inc.
3979 Freedom Circle, Suite 400
Santa Clara, CA 95054

www.vertical.com

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Intelligent

Work smarter. Work faster.

More than a phone system, the Vertical[®] SBX IP[™] can improve operations, intra-company communications, and processes. When you communicate more intelligently, you impact your bottom line.

- One-touch call recording for more accurate customer orders, compliance & training
- Roaming mobility with either a DECT cordless telephone option or Nomad IP[™] wireless telephone
- Nomad SP[™] soft phone capability lets mobile workers use a PC as a full-featured company phone
- Hot desking allows a digital phone to be a shared resource
- EzPhone[™] desktop call manager lets users power dial, manage conference calls, and simply double-click to call a contact
- Detailed reporting integrates with accounting and other management applications
- One touch feature button access for easy and intuitive feature operation. SBX IP provides softkeys with intuitive navigation via the LCD of a telephone
- Mobile extension feature allows incoming calls (on T1/PRI or SIP trunks) to ring your cell phone when you are out of the office



About

Comdial and Vodavi are now
Vertical Communications.

With the introduction of the Vertical® SBX IP,[™]
Vertical continues to deliver innovation after
innovation.

Find out what over 200,000 customers in North
America have already discovered. With Vertical,
your business can leap ahead.



SBX IP™



VoIP made simple.

The Vertical® SBX IP™
converged telephony system.



(R)evolutionary

Enjoy the benefits of VoIP now, or evolve at your own pace.

With the Vertical® SBX IP,™ you get support for traditional endpoints, IP endpoints, and SIP trunking in a single system. Which means you can deploy VoIP immediately or migrate at your own pace. Plus, the system can accommodate up to 48 users and multiple sites, so you enjoy pay-as-you-grow scalability.

Leverage your investment by delivering voice and data over a single IP circuit. Or deploy telecommuter options without the expense of moving to an all-VoIP system.

SBX IP can take advantage of T1 or PRI trunks to provide cost savings and functionality traditional analog trunks don't offer.

All of which is ideal for a growing business, because who knows where tomorrow will take you.



Easy

Get up and running fast—and stay that way.

The Vertical® SBX IP™ integrates easily with existing networks, supporting a variety of phone types including digital, analog, IP phones, soft phones, and Wi-Fi phones for mobile users. Our pre-configured database templates make installation a breeze.

Add users or change settings simply by using PC software. It's a flexible system that can be administered through digital phone, modem or LAN—even via remote connection.

It's easy to use, too. You empower employees to use its range of phone and voice mail features thanks to an easy navigation pad and LCD feature menus. Ultimately, the SBX IP lets you focus on running your business, not your telecom system.



SBX Digital 8-button phone



Proven

Use the telecommunications system already used by thousands of businesses around the world.

The Vertical® SBX IP™ was developed in partnership with an LG electronics joint venture. With thousands of systems sold worldwide, this communications system has a proven track record. Now it's able to deliver enterprise class capabilities at a price small businesses can afford. The SBX IP is a solution you can rely on call after call—day after day.



SBX Digital 24-button phone



With the Vertical SBX IP converged telephony system, VoIP is easy to install, easy to manage, and easy to use.



Responsive

Improve customer service through enterprise-class communications.

The Vertical® SBX IP™ lets you respond quickly to customers, vendors and partners, giving your organization the flexibility it needs to compete in an increasingly competitive marketplace. It's ideal for small companies—or small companies that want to be big.

- Integrated voice mail/auto attendant for professional greetings
- Robust voice mail functionality for users that allow a user to be notified of a voice mail via email
- Mobile extensions and linked stations
- Uniform call distribution, including call center functionality, agent wrap up, and supervisor functions
- With the ezPhone application, CTI integration with Microsoft® Outlook® is available
- Multi-party conferencing for up to nine conference rooms
- Multiple tenant groups allow you to partition groups by department
- VoIP (SIP) trunking reduces expenses and provides flexibility
- Robust call routing capability enables live answer, auto attendant, or backup auto attendant coverage patterns.